

**SUMMER SPECIAL OFFER**  
**See below for details**



Dear Customer,

**ATTENTION** - Please note there are some changes in the service and support of your Amicus Attorney Practice Management System from Gavel & Gown Inc, Toronto and I-Quest Ltd.

I-Quest Ltd with Gavel & Gown Inc. are very pleased to announce I-Quest Ltd was appointed the sole UK & Ireland distributor of the Amicus Attorney Practice Management Suite in March 2009, by Gavel & Gown Inc, Toronto. I-Quest Ltd also wishes to inform you that they will now have overall responsibility for Support, Maintenance, Upgrades, Sales and Services in the UK & Ireland, via our partners.

***What does this mean to you, the customer?***

For support the telephone numbers and partner contacts stay the same until further notice. From June 15th '09 I-Quest will introduced the new '*IQL Support Care Program*'. This basically enables our Partners and us to offer several new levels of support and services to you in the future and it will deliver you more choice and flexibility on the support plan you take. The new plans will enable you to ensure you have the correct level of support for your business, whilst broadening our partner's capabilities and offerings by providing additional services, people and skills. You will be offered the new '*IQL Support Care Program*' on a per annum basis when your current contract expires, or you can move to the new program on a pro-rata basis if you wish, prices and quotations are available on request or go to our web site for more information [www.i-questltd.com](http://www.i-questltd.com).

Also, new from June 15th '09 is '*IQL Maintenance*'. This is now available for the first time in the UK and Ireland. It is only applicable to the latest versions of Amicus Attorney, ie; Premium Edition 09, Small Firm Edition 09 and Accounting 09. If you would like to upgrade to any of these versions please contact I-Quest directly for our special offers that will run through July and August '09. Maintenance is a yearly subscription that gives you, the customer, patches, fixes and future upgrades of the Amicus Attorney software suite, as and when it becomes available, making sure you are always working with the most efficient and latest version. In the past you would have paid approximately 85% of the list price to upgrade to the latest version, in future, if you have '*IQL Maintenance*' it works out at around 35% of the list price, a huge saving. In any one year there is one major upgrade, several patches and fixes available and these will not cost anything to download.

In summary, we are now offering four packaged options for Support and/or Maintenance from Bronze to Platinum (*Details available on our web site*) [www.i-questltd.com](http://www.i-questltd.com) or contact your supplier. We are very excited about these new opportunities and we hope you will be too. I-Quest is also a leader in Document and Practice Management Solutions, Comparison Tools, Scanning, OCR, Desktop Management, Workflow and Records Management, IT Services, Consul. We have highly trained consultants at all levels and we hope to offer our products and services to you in the future.

**Summer Special Offer:- I-Quest is offering Amicus Attorney customers a '*buy one get one half price*' upgrade to your current system and/or a 20% discount on any other product or service from I-Quest until the end of August 2009, (*For our other products see our web site or email for details [info@i-questltd.com](mailto:info@i-questltd.com)*).**

Attached is a short questionnaire and we would appreciate a few minutes of your time if you would complete it and send it back to us for our records, by email, (*preferred*) [support@i-questltd.com](mailto:support@i-questltd.com) or by fax to +44(0)1256 896933 or by post to:- (I-Quest Ltd, Suite 31, Orion House, Business & Innovations Centre, Caxton Rd, Andover, Hants SP10 3FG). This is important to enable us to service your firm to our best ability. In appreciation of your time, your firm/you will be entered into a free draw to win a magnum of champagne, closing date July 13<sup>th</sup> - The lucky winner will be published on our web site.

Some of you have older versions of Amicus Attorney running in your firm which we hope has serviced you well, but if you want to consider an upgrade and all the benefits that brings, there will never be a better time to ask your supplier for a free quotation.

Yours faithfully,  
Chris Prier  
Sales and Marketing Director.